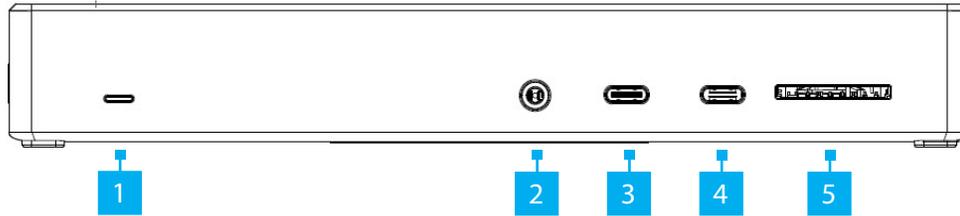


## USB-C™ 10Gbps Gen 2 Triple Monitor Docking Station - 2x DP + HDMI - 100W PD - DP 1.4 MST

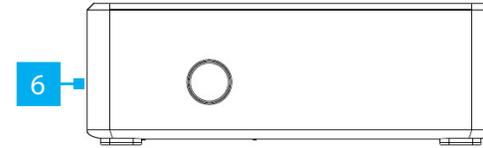
### Product Diagram (DK31C2DHSPD and DK31C2DHSPDUE)

#### Front View



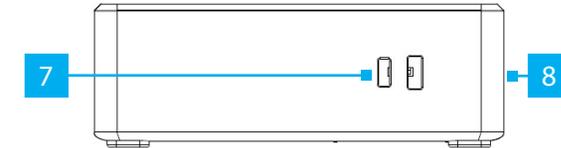
Port	Specifications and Installation
1 Power LED Indicator	<ul style="list-style-type: none"> <li>• <b>Solid White LED</b> indicates the <b>Docking Station</b> is receiving power and is powered <b>ON</b></li> </ul>
2 3.5mm Audio Port	<ul style="list-style-type: none"> <li>• Connect an <b>Audio Device</b></li> <li>• <b>4 Position Audio Jack</b> for <b>Headset</b> use</li> </ul>
3 USB-C Charging Port	<ul style="list-style-type: none"> <li>• SuperSpeed USB 10Gbps (USB 3.2 Gen 2)</li> <li>• Supports charging of up to 5V/3A</li> <li>• Connect the <b>Docking Station</b> to a <b>SuperSpeed USB 10Gbps Peripheral or Storage Device</b> (e.g. flash drive), using a <b>SuperSpeed USB-C 10Gbps (USB 3.2 Gen 2) Cable</b></li> </ul>
4 USB-C Charging Port	<ul style="list-style-type: none"> <li>• SuperSpeed USB 10Gbps (USB 3.2 Gen 2)</li> <li>• USB Power Deliver (PD) 3.0</li> <li>• Supports charging of up to 5V/3A</li> <li>• Connect the <b>Docking Station</b> to a <b>SuperSpeed USB 10Gbps Peripheral or Storage Device</b> (e.g. flash drive), using a <b>SuperSpeed USB-C 10Gbps (USB 3.2 Gen 2) Cable</b></li> </ul>
5 SD Card Slot	<ul style="list-style-type: none"> <li>• Secure Digital (SD) 4.0 UHS-II, SD 3.0, 2.0, 1.1, and 1.0 compatibility</li> <li>• Push an <b>SD Card</b>, label side up, into the <b>SD Card Slot</b> until it clicks into place</li> <li>• <b>Note:</b> <i>The Host Computer's Operating System (OS) will automatically detect the SD Card and install the required driver software.</i></li> <li>• Push then pull the <b>SD Card</b> to remove</li> </ul>

#### Left Side View



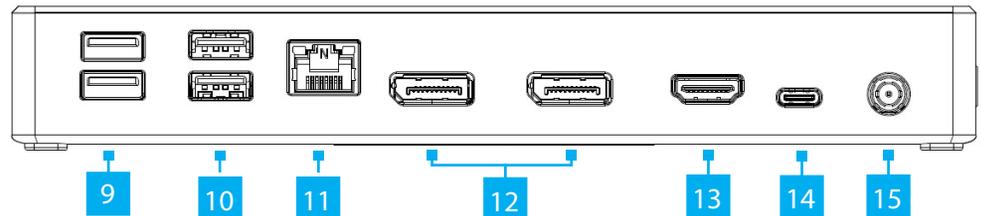
Port	Specifications and Installation
6 Power Button	<ul style="list-style-type: none"> <li>• Powered <b>ON</b> by default</li> <li>• Press and release the <b>Power Button</b> to power <b>OFF</b> the <b>Docking Station</b></li> </ul>

#### Right Side View



Port	Specifications and Installation
7 Nano Lock Slot	<ul style="list-style-type: none"> <li>• Secure the <b>Docking Station</b> to a stationary object</li> </ul>
8 Lock Slot	<ul style="list-style-type: none"> <li>• Secure the <b>Docking Station</b> to a stationary object</li> </ul>

#### Rear View



Port	Specifications and Installation
9 USB-A Device Ports	<ul style="list-style-type: none"> <li>• SuperSpeed USB 5Gbps (USB 3.2 Gen 1)</li> <li>• Connect the <b>Docking Station</b> to two <b>SuperSpeed USB 5Gbps Peripherals or Storage Devices</b> (e.g. flash drives), using <b>SuperSpeed USB 5Gbps (USB 3.2 Gen 1) Cables</b></li> </ul>
10 USB-A Device Ports	<ul style="list-style-type: none"> <li>• USB 2.0</li> <li>• Minimum 2.5W (5V/0.5A) power output</li> <li>• Connect the <b>Docking Station</b> to two <b>USB-A Peripherals</b> and/or <b>Storage Devices</b> (e.g. flash drives), using <b>USB Cables</b></li> </ul>

11	RJ45 Port	<ul style="list-style-type: none"> <li>10/100/1000 Mbps</li> <li>Connect the <b>Docking Station</b> to a <b>Network Device</b>, using a <b>Network Cable</b></li> </ul>
12	Video 1-2 DisplayPort Ports	<ul style="list-style-type: none"> <li>DP 1.4</li> <li>HDCP 1.4 and HDCP 2.2</li> <li>High Dynamic Range (HDR) support</li> <li>DSC support</li> <li>Video 1 (Left) and Video 2 (Right)</li> <li>Connect the <b>Docking Station</b> to two <b>DisplayPort Enabled Display Devices</b>, using <b>DisplayPort Cables</b></li> </ul>
13	Video 3 HDMI Port	<ul style="list-style-type: none"> <li>HDMI 2.0a version</li> <li>YCbCr 4:4:4, 4:2:2 and 4:2:0 chroma subsampling</li> <li>HDCP 1.4 and HDCP 2.2 compliant</li> <li>High Dynamic Range (HDR) support</li> <li>Connect the <b>Docking Station</b> to an <b>HDMI Enabled Display Device</b>, using an <b>HDMI Cable</b></li> </ul>
14	USB-C Host Port	<ul style="list-style-type: none"> <li>USB 3.1 Gen 2</li> <li>USB Power Delivery 3.0 (PD 3.0)</li> <li>Capability of charging the <b>Host Computer</b> up to 100W</li> <li>USB Power Delivery (PD) pass-through: <ol style="list-style-type: none"> <li>1. Connect the <b>Docking Station</b> to a <b>Power Source</b>, using the <b>Universal Power Adapter</b></li> <li>2. Connect the <b>Docking Station</b> to the <b>Host Laptop</b>, using a <b>SuperSpeed USB-C 10Gbps (USB 3.2 Gen 1) Cable</b></li> </ol> </li> </ul>
15	DC 20V Port	<ul style="list-style-type: none"> <li>Connect the <b>Docking Station</b> to a <b>Power Source</b>, using the <b>Universal Power Adapter</b></li> </ul>

#### FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by StarTech.com could void the user's authority to operate the equipment.

#### Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [B] est conforme à la norme NMB-003 du Canada.

CAN ICES-3 (B)/NMB-3(B)

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

#### Use of Trademarks, Registered Trademarks, and other Protected Names and Symbols

This manual may make reference to trademarks, registered trademarks, and other protected names and/or symbols of third-party companies not related in any way to StarTech.com. Where they occur these references are for illustrative purposes only and do not represent an endorsement of a product or service by StarTech.com, or an endorsement of the product(s) to which this manual applies by the third-party company in question. StarTech.com hereby acknowledges that all trademarks, registered trademarks, service marks, and other protected names and/or symbols contained in this manual and related documents are the property of their respective holders.

## Package Contents

- USB-C Dock x 1
- Power Cable (NA/JP & ANZ) x 2
- USB-C Cable (1 m) x 1
- Quick-Start Guide x 1

## Requirements

For the latest requirements, please visit:

[www.startech.com/DK31C2DHSPD](http://www.startech.com/DK31C2DHSPD) or [www.startech.com/DK31C2DHSPDUE](http://www.startech.com/DK31C2DHSPDUE)

- Host Computer
  - USB PD Support
  - USB-C Port
    - DP alt mode

## Installation

**Notes:** Installation is automatic for all modern Operating Systems. If the drivers do not auto-install, please visit [www.startech.com/DK31C2DHSPD](http://www.startech.com/DK31C2DHSPD) to locate the latest drivers.

## Operation

### RJ45 Port LED Indicators

LED Color	Status	Indication
Green	Solid	• Link speed is 1000Mbps
Amber	Solid	• Link speed is 100Mbps
None	Off	• Link speed is 10Mbps

#### Warranty Information

This product is backed by a three-year warranty.

For further information on product warranty terms and conditions, please refer to [www.startech.com/warranty](http://www.startech.com/warranty).

#### Limitation of Liability

In no event shall the liability of StarTech.com Ltd. and StarTech.com USA LLP (or their officers, directors, employees or agents) for any damages (whether direct or indirect, special, punitive, incidental, consequential, or otherwise), loss of profits, loss of business, or any pecuniary loss, arising out of or related to the use of the product exceed the actual price paid for the product. Some states do not allow the exclusion or limitation of incidental or consequential damages. If such laws apply, the limitations or exclusions contained in this statement may not apply to you.

#### Safety Measures

- If product has an exposed circuit board, do not touch the product under power.

#### Mesures de sécurité

- Si l'un des circuits imprimés du produit est visible, ne pas touchez le produit lorsqu'il est sous tension.

#### 安全対策

- 製品に露出した状態の回路基盤が含まれる場合、電源が入っている状態で製品に触らないでください。

#### Misure di sicurezza

- Se il prodotto ha un circuito stampato visibile, non toccare il prodotto quando è acceso.

#### Säkerhetsåtgärder

- Rör aldrig vid enheter med oskyddade kretskort när strömmen är påslagen.

#### StarTech.com Ltd.

45 Artisans Crescent  
London, Ontario  
N5V 5E9  
Canada

#### StarTech.com LLP

4490 South Hamilton  
Road  
Groveport, Ohio  
43125  
U.S.A.

#### StarTech.com Ltd.

Unit B, Pinnacle 15  
Gowerton Road  
Brackmills,  
Northampton  
NN4 7BW  
United Kingdom

#### StarTech.com Ltd.

Siriusdreef 17-27  
2132 WT Hoofddorp  
The Netherlands

FR: [startech.com/fr](http://startech.com/fr)

DE: [startech.com/de](http://startech.com/de)

ES: [startech.com/es](http://startech.com/es)

NL: [startech.com/nl](http://startech.com/nl)

IT: [startech.com/it](http://startech.com/it)

JP: [startech.com/jp](http://startech.com/jp)